

What size should my images/slides be?

The preferred size is 1980 x 1020 px

This is a standard presentation slide size in Canva and PowerPoint! P.S. Canva has wonderful templates!

Why would I blur my background?

We recommend blurring your background if you are using photographs! This helps the text really POP on the screen so it's easy to read!

What if I don't like any of the default backgrounds?

No problem! They will not be added to your show unless you say so.

What happens if I don't upload any backgrounds?

The system will default to a black background with white text... And between me and you, it looks really great and clean! Sometimes less is more.

What backgrounds look the best?

This is totally up to you! We suggest choosing images/color schemes that tie into your event and organization brand. Maybe a slide image with your mission and logo across the bottom? We also LOVE to see photographs blurred as the background- just enough to give your show some depth and keep th eye interested.

What does "Background Image Position" mean?

If you create a custom slide as a background that is a not quite the right size, this allows you to choose the focal point. For example, if you created a background slide with you logo in the bottom right-hand corner and the image/slide is too big, your logo won't show UNLESS you choose "bottom-right" in settings.

Can I play a video during my slideshow?

You can upload a video as a slide! We recommend not including it in your slideshow because that could be a chaotic presentation. When you're ready to play the video you can select it from the app and play!

TIP: set this up with your AV team

If I edit the "font size," will it adjust the font size of everything?

Nope! The "font size" will only affect the text that pulls through for social media and Text Slides you create! You will only change the font size depending on your screen and resolution. The standard is "medium."

The app is taking a long time to download. Is something wrong?

The first download of the app is always going to take the longest! We recommend downloading the app AND your slide show before you really need it-- be sure to give yourself some wiggle room for edits! If you're still having trouble, double check your internet connection and make sure you have the most recent version of the app (always in the HelpDesk)!

I started my slideshow and it's running, but the backgrounds aren't pulling through?

This does happen every now and then, and the best solution is to simply stop the slideshow and start it again!

Can I filter the social posts?

YES. Just download the Swell Slides Moderator app and login to approve social posts during your event.